## CUSTOMER SATISFACTION SURVEY

Please take a few moments to evaluate the product or service we have provided. Your input will help us to serve you better in the future. Please fax this form back to us at 262 968-4970 or email your comments to [sales@samco-inc.com](mailto:sales@samco-inc.com) *Thank You.*

* Timeliness: Did you receive your items by your requested date? Y N N/A
* Were your special instructions followed adequately? Y N N/A
* If onsite service, were your safety instructions followed? Y N N/A
* Were your items received in good condition? (Adequate packaging) Y N N/A
* Do our Reports of Test contain adequate information? Y N N/A
* Were our personnel friendly and helpful? Y N N/A
* Rate your overall satisfaction:

Very Satisfied / Satisfied / Somewhat satisfied / Not satisfied / Very dissatisfied

* Anything else you would like us to know to help serve you better?
* Comments:

Your Name: Your Phone:

Company Date:

Address:

**Please send literature:**

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| --- | --- | --- | --- |
| * Force and material test catalog | * Force gauge catalog | * Load cell catalog | * Coefficient of friction information |